

## IMPORTANT NOTICE



### Withdrawal of Ear Syringing Service from 1.1.18

Langley House Surgery has been obliged to look at the services it provides and prioritise them in order of clinical necessity.

As widely reported in the media, General Practice is currently working in times of unprecedented pressure.

Hence we are unable to continue to provide the range of services that our patients have been used to. In common with other local practices, a difficult decision has been made to withdraw the Ear Syringing service. This will take effect from 1.1.18.

We have limited resources and facilities; we use all of the clinical rooms the vast majority of the time. We cannot extend nursing hours as we do not have the room to house them. We have taken this decision to withdraw the ear syringe service to allow our nursing staff to deal with more clinically led consultations eg the rising number of dressings on patients discharged from hospital.

We do understand that any change to services provided will be difficult for the patients affected. An ear care leaflet is available for suggestions on how to self-manage ear wax. For patients with persistent problems after oiling, we can refer on the NHS for microsuction with the Community Ear Nose and Throat Service based at Tangmere but there is a waiting list for this. Alternatively, there are private ear syringing services available in the Chichester locality, detailed to the right.



Chichester Hearing Care Centre  
6 Baffins Court  
Baffins Lane  
Chichester  
PO19 1UA

Telephone number 01243 774536

Opening Times Monday to Saturday - 9.00am -5.00pm

Charges: £40 per ear for ear syringing; £80 microsuction one ear, £120 microsuction both ears

Clean Ear Clinic Emsworth  
Located at Hampshire Health  
97 Havant Road  
Emsworth  
PO10 7LF

Telephone number 02392 985445

Opening Times Monday to Saturday - 9.30am -5.30pm

Charges: microsuction £85 two ears

Summersdale Pharmacy  
8 Lavant Road  
Chichester  
PO19 5RH

Telephone number 01243 380185

Opening Times Monday to Friday 9.00am - 6.00pm

Charges: ear syringing £10 consultation, £30 one ear, £45 two ears